



GREATER MANCHESTER
FIRE AND RESCUE SERVICE

GMFRS: Information for Residents in High Rise Buildings

Following the fire at The Cube in Bolton on the 15th November 2019 Greater Manchester Fire and Rescue Service (GMFRS) wants to provide reassurance and advice to residents living in high rise buildings across Greater Manchester.

Any fire in a high rise building can cause concern for residents in other blocks, and in particular residents in buildings where cladding has been identified as posing a risk of external fire spread.

We are reminding all residents to find out the evacuation strategy for their building. This should be clearly displayed in the building but if it isn't you should contact your landlord or managing agent.

If you have a fire in your home:

- **Get everyone in your flat out of the building using the emergency exit routes and stairs provided (don't use the lift)**
- **Close all doors behind you**
- **Get out, stay out, call 999**

If you live in a building and the fire safety arrangements are simultaneous evacuation, then on hearing the alarm you should leave the building. If you do not know what the alarm sounds like you should contact your landlord or the managing agent for the building.

Stay Safe

Since 2017, GMFRS has urged residents in flats to 'Stay Safe' and leave the building if you feel unsafe or your flat is affected by heat or smoke.

The best way to stay safe is to prevent a fire occurring and you should follow our general advice:

- Take care when cooking, never leave unattended and ensure your cooker is turned off after use
- Test your smoke alarm once a week by pressing the test button until the alarm sounds
- Don't keep things in your home or communal areas that burn easily. This includes bottled gas, paraffin heaters or liquid fuel
- Close all doors at night to prevent fire from spreading
- If you smoke always make sure you extinguish your cigarettes safely

To help keep your building safe

- Keep all landings, corridors and doorways clear of obstructions, including rubbish
- Never wedge communal doors open
- Never block emergency access to your building
- Park considerately so emergency vehicles can get as close as possible
- Get to know your neighbours. They may be young, elderly or vulnerable, and need help during an emergency

If you have a balcony:

- Do not use BBQs under any circumstances
- Never store flammable materials like gas on your balcony
- Reduce clutter and try and keep items on the balcony to a minimum
- If you smoke make sure you stub cigarettes out and NEVER flick them off your balcony

To find information about home safety and how to book a Safe and Well visit on our website (search 'GMFRS fire safety advice' online) or by calling us on **0800 555 815**.